## **Student Success Council**

**Meeting Minutes** 

Wednesday, November 8, 2017

**Attendees:** Rodney Carr, Bob Smith, Alicia Roberson, Chere Peguesse, Doug Tanner, Jennifer Grubbs, Kate Warner, Keisha Roberts, Sheri Gravett, Sheri Noviello, Stanley Jones, Brian Haugabrook, Shauna Branch, Keith Warburg, Tee Mitchell, Jarrod Murray

**Recorder:** Sheri Noviello

Topic	Discussion	Outcome	Responsibility
Minutes from 10/4	No discussion on these minutes.	Minutes stand approved as	
		distributed via affirmation.	
Notes from Last	Rodney distributed suggested outcomes for	Shauna will aggregate the data	Shauna Branch
Meeting	the three goals (drafted by Sha' Wilfred) for	to identify the priority outcomes	
	the SSC review. Recommended outcomes	for each goal.	
	from the University Council was distributed		
	and SSC members were asked to rank up to		
	the top 5 outcomes from each goal.		
Advising Update	She has met with approximately half of the		
Alicia Roberson	departments to update courses/curricula in		
	Degree Works. Once the updates are made,		
	then the maintenance of current		
	DHs are working on updating the program		
	maps. These maps will be uploaded into		
	Degree Works.		
Teaching Environment	Pound Hall: IT has evaluated the area and		
Brian Haugabrook	are working on getting quotes for		
	improvements.		

Inefficient Processes	Brian's team is working on prioritizing and	
Brian Haugabrook	formalizing the process for converting paper	
	forms to electronic forms.	
Restructured IT	There will be 3-4 individuals involved in	
Training	training with efforts made for strategic	
Brian Haugabrook	training. These individuals will be a part of	
	the Solution Center.	
Solution Center	Automated, individualized ability to provide	
Brian Haugabrook	answers to student/faculty/staff questions	
	submitted online.	
Textbooks	Sheri Gravett met with the bookstore to	
Sheri Gravett	identify barriers/solutions to students	
	getting their textbooks in a timely manner.	
	The bookstore is able to use anticipated	
	financial aid to populated 1Card for students	
	to be able to purchase their textbooks.	
	The General Education Council is working on	
	a better presentation of the core to make it	
	easier for students.	
Jarrod Murray	BlazeView can be opened earlier for	
	students; however, Jarrod did not	
	recommend opening it up more than a week	
	prior to the beginning of the semester.	
	Faculty will need to have content in	
	BlazeView.	
Jennifer Grubbs	Jennifer is working on getting a campus-	
	wide excuse policy for students who are	
	participating in campus/athletic activities.	
Enrollment Services	AP scores are usually received in July and it	
Tee Mitchell	takes time to process these since each is	
	manually submitted.	

	Area A-F course substitutions are approved by Sheri Gravett and upper division course substitutions are approved by Karen Shephard. HOPE: state retention rate for students who receive HOPE has hovered right at 50%. This same retention rate for VSU this past year was 50.2% for freshmen to sophomore students. At some point, financial aid will be linked to Degree Works. Expenses that are not required for a course will not be covered by financial aid.		
Shout out Bob Smith	Shout outs to the Registrar's Office, IT, Deans and Department Heads for the implementation of waitlists! People are doing exactly what is needed to help students get into the courses that are needed.		
Next steps	During the next meeting (December 6 <sup>th</sup> ) the following items will be highlighted and updates provided	Laundry List items to be covered at the next meeting:  • Student Suspension/Grade Appeal  • Advising/DegreeWorks/Off-contract faculty advisors  • Guided Pathways/Academic Maps  • Data to DHs for maximizing scheduling  • Student Expediter/Case Worker for student support	

	IT Ninjas	
Next meeting	The tentative date for the next	Rodney Carr will send
	meeting is December 6 <sup>th</sup> at 1:00.	out a calendar invite